



Date: Thursday, November 29, 2007

Rev. Date: Thursday, April 17, 2008

Re: Automating Adam data collection (Service, Parts invoice and inventory)

Automated data collection for Adam dealers (service/parts)

IntegraLink has two automated procedures to poll data from Adam systems: **AdamLINK** ("AdamIntegraLink 1") is used to poll vehicle sales data and **AdamIntegraLink** ("AdamIntegraLink 2") is used to collect service and inventory data. This document describes **AdamIntegraLink 2**.

Installing the application

AdamIntegraLink 2 should be installed on the dealership's Adam server and it is recommended that it be installed by IntegraLink personnel. Using the server instead of a workstation ensures that the application will be on the most secure system in the dealership and also ensures that each installation is operating in a known location, which makes providing support faster and easier for the dealership as well as for IntegraLink.

In most cases, an IntegraLink technician will log on to the Adam server using Microsoft's Remote Desktop, Citrix, or LogMeIn-Rescue. Dealers may use this document to install the application, but **it is strongly recommended that IntegraLink personnel do the installation.**

Information to collect before starting

The information you need to collect before connecting to the dealer's Adam server is available in ICap:

- How to connect to the server and any credentials needed (IP address, user name, password, etc.).
- The dealer's IntegraLink retailer number.
- A **one word** name for the dealer. This is for our use in setting up the FTP information. If the dealership name is *Waldo Higgenbotham's Emporium of Motorized Transportation*, for example, you might use *Waldo* or *Higgenbotham*. Shorter is better.
- The user name and password assigned to the dealer for connecting to the IntegraLink FTP site.

IntegraLink

4635 Trueman Blvd., Suite 100
Hilliard, OH 43026

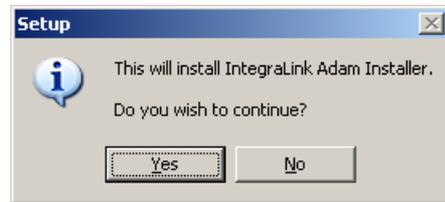
t 614.324.7800

f 614.324-7801

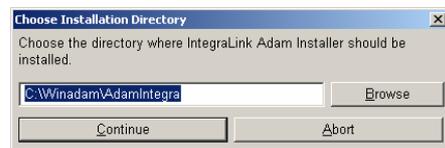
Once you have saved the File to the local PC double click it to begin the install process. The installer will launch, select a Language and select continue.



Confirm you are ready to install.



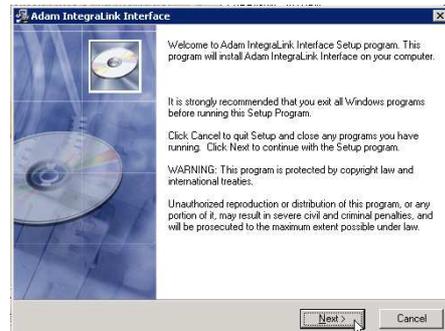
In order to simplify possible future troubleshooting it is recommended you do not modify the default directory.



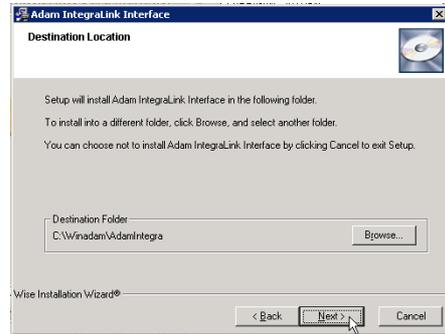
A black DOS screen will pop up asking for the password of the currently logged in user, this is required by Microsoft to create the scheduled task that will activate the file transmission each morning. Enter the password and press "Enter"



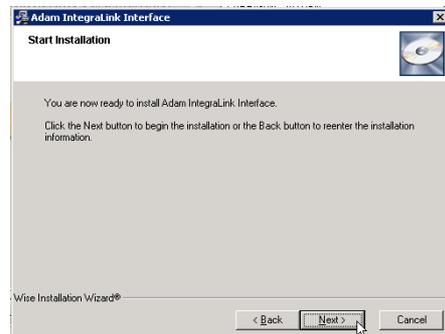
Wait for this screen to appear and click through the standard installation screens.



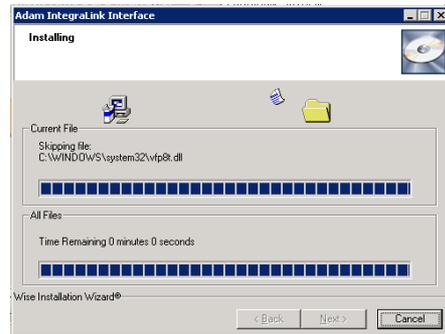
Accept the default location ...



... and start the process.



The actual installation takes just a few seconds.



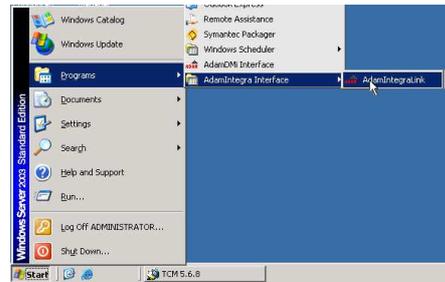
Once the Installation has been completed and you click "OK" the interface should automatically launch. You will need to enter the information in the red highlighted boxes. This information should be provided to you by an IntegraLink employee.

- Dealer ID Number:
- Dealer Name: (*NO SPACES though "-" is acceptable*)
- Extraction Includes:



- FTP User Name:
- FTP Password:

To start the application, if the auto load fails, click on **Start** then programs or all programs. Select **AdamIntegralink** from the **AdamIntegra Interface** menu. Our older application has a similar name and is still being used.

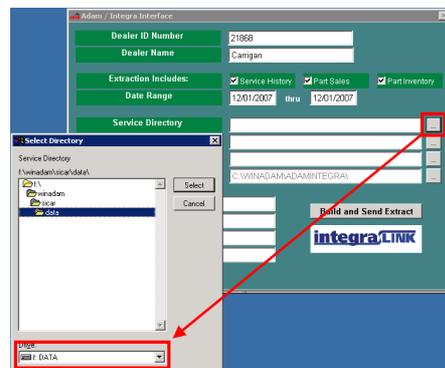


The directory structure has been set based on what Adam uses most frequently. If you receive errors about invalid directories when trying to build a file these most likely need to be modified. You can do this by clicking the browse buttons and selecting the appropriate directory on the Adam drive usually **F drive**.

They are usually as follows though can also be adam instead of winadam or something unique to the dealership.

- Service: \winadam\sicar\data\ or \adam\sicar\.
- Parts: \winadam\incar\data\ or \adam\incar\.
- Customers: \winadam\systemenu\data\ or \adam\accar\.

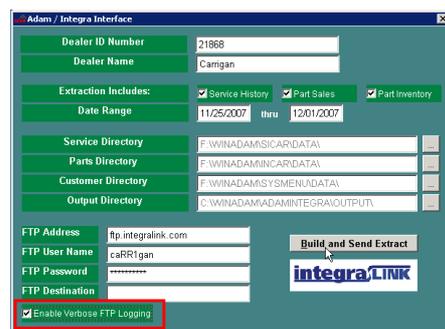
If you are having issues determining how to set the directories an Integralink employee can assist you.



When you've finished the installation, the dialog box will look like this.

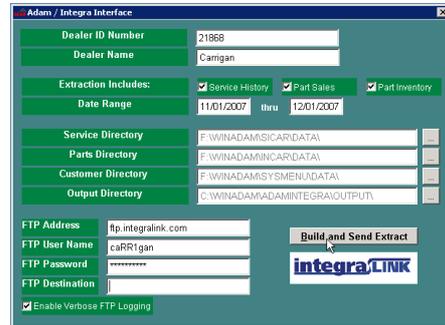
In most cases FTP Destination will remain blank. If you need to specify a directory on the Integralink server, no leading or trailing slash is needed; use just the directory name.

Enable Verbose FTP Logging this option can remain checked encounter upload problems.

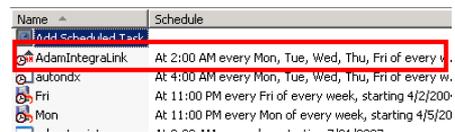


***Note: you can modify **Date Range** at this time to send a file containing the required project specific history. If you choose not to do so at this time a history file can be ran later.

Click the **Build and Send Extract** button to send test files. Once file build and transmission is complete the interface window will disappear (this can take a few minutes) and launch the **Scheduled Tasks** window.



You should see an entry in this window called **AdamIntegraLink** right click on the entry and select run. You should see a black command window open and close once the transmission is complete.



Assuming all has gone well the install is now complete and functioning please contact your integralink representative and have them verify they have received your 2 sets of files, one from the initial test of the software the second from running the scheduled task.

AdamIntegraLink2 configured in the above manner sends data with a 7 day overlap by default to avoid gaps in the data received in the event a file is missed. This is sufficient for most programs, in the event a larger overlap is required an IntegraLink associate will notify you and assist you with the modification.

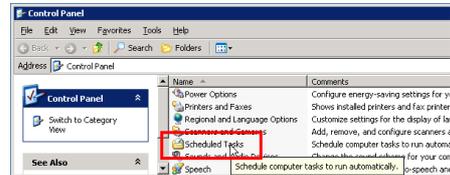
**** If the **Windows Task Scheduler** window does not appear or you do not see an entry named **AdamIntegraLink** please continue to the next section or contact an IntegraLINK associate for assistance.

Running the applications with the Windows Scheduler

The Windows Scheduler in an application that is built in to Windows. You may start the application using one of these methods if needed:

- From the Control Panel, select **Scheduled Tasks** and then click **Add Scheduled Task**.
- Use the Run command on the Start Menu, type **C:\WINDOWS\Tasks**, press Enter, and then click Add Scheduled Task. (Windows 2000: Type **C:\WINNT\Tasks**.)

Start the **Windows Task Scheduler**.

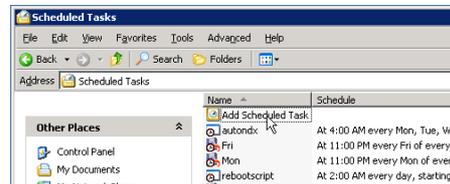


Look for an entry in this window called **AdamIntegraLink** right click on the entry and select run. You should see a black command window open and close once the transmission is complete.



If you do not have an **AdamIntegraLink** entry, please contact an IntegraLINK associate or continue with the steps below to create it.

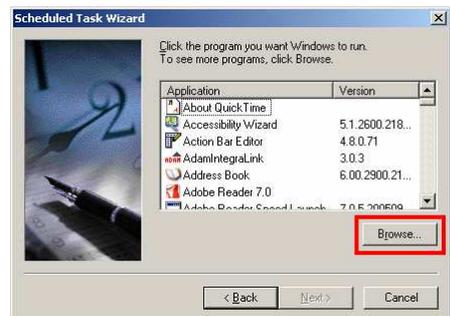
Select **Add Scheduled Task**.



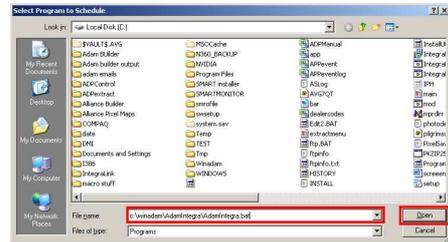
Click Next to start the wizard.



Click on the **Browse** button.



In the file name paste or enter
c:\winadam\AdamIntegra\AdamIntegra.bat
Click the **Open** button.



Leave the task name as **AdamIntegraLink**.
Select **Daily** so that the task will run each day.
Click Next.



Set the **start time** (1am is the standard) and select **weekdays**.
Click Next.



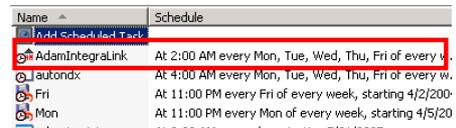
Type the **administrator's password** twice.
Click Next.



Click **Finish**.



The task you just added will now be in the list of scheduled tasks. Right click on the entry (AdamIntegralink) and select run. You should see a black command window open and close once the transmission is complete.



Please contact your integralink representative and have them verify they have received your 2 sets of files, one from the initial test of the software the second from running the scheduled task.